INTERVIEW QUESTIONS (SCRIPT) FOR COMMUNITY BASED ORGANIZATIONS & HEALTH CARE CENTERS

“Hello, this is ______________ from the Open Door Health Center in Homestead.”
“May I please speak with the Office Manager? Thank you!”
“We are working on a project to build community support to help our diabetic patients to better manage their disease.”
“Part of this project includes identifying what impact diabetes has had on local Community Based Organizations and Health Care Centers.”
“Do you have a few minutes to answer a couple of questions?”
(If they answer “yes,” say “great! I’ll be sure to keep this brief”).
(If they answer “no,” say “o.k., may I call you back at a time that is more convenient?”)
(If they answer yes, be sure to write down what day/time is best for them!).

Questions For Community Based Organizations:

In the past month, approximately how many requests have you received, for assistance directly related to diabetes?
  Total number of requests:_______
  Requests for prescription assistance:_______
  Requests for financial assistance due to loss of work because of diabetes?_______
  Requests for Food:_______
  Other (please specify):________

Do you think that more assistance is needed for people with diabetes in Homestead and Florida City?
  Yes?______  No?______
If so, what kind would you recommend? _______________________________________
____________________________________________________________________________

Questions for Health Care Centers:

Approximately how many visits to your emergency room (or clinic) have you had in the past three months, for diabetes-related complications?
(please check one):
(1 - 10)____  (11 - 30)____ (31 - 50)____ (51 - 70)____ (71 - 100) ___ (>100)____

Do you think that these complications are due to a lack of preventive health care?
Yes?_______  No?_______

Would you agree that more assistance is needed to prevent and treat diabetes in Homestead and Florida City?  Yes?_______  No?_______
If so, what kind would you recommend? _______________________________________
____________________________________________________________________________
COMMUNITY BASED ORGANIZATIONS

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  Requests for prescription assistance:_______
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  Requests for Food:_______
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Do you think that more assistance is needed for people with diabetes in Homestead and Florida City?
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