



Robert Wood Johnson Foundation



**DIABETES INITIATIVE**  
A National Program of The Robert Wood Johnson Foundation



*Clinic-community  
partnerships: A tool to  
maximize their impact*

**2008 Diabetes Translation Conference**

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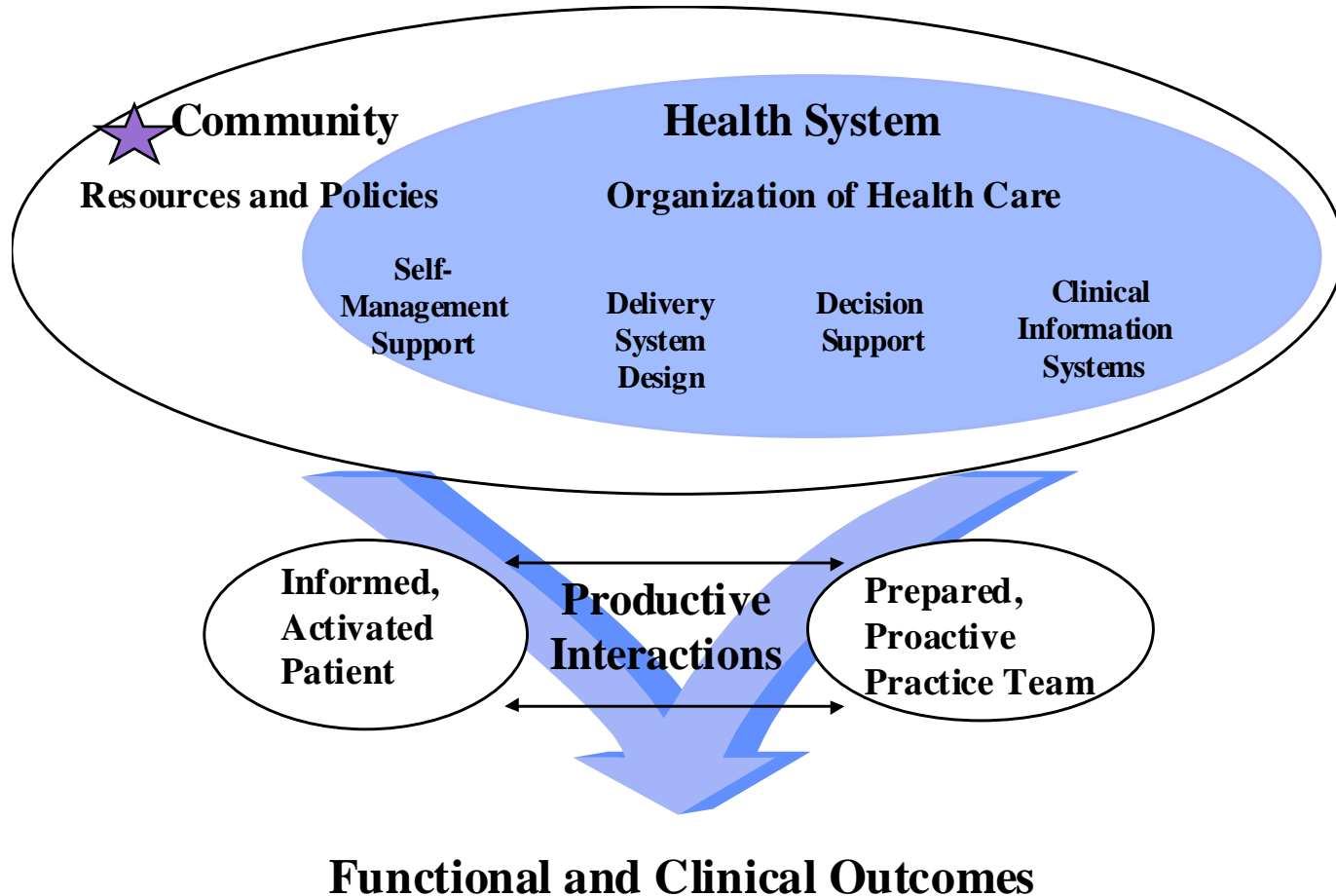


# *Learning objectives*

- To understand how clinic-community partnerships move from development to the achievement of outcomes
- To learn about the development of a new tool to help clinic-community partners assess their progress and identify potential opportunities for improvement



# Chronic Care Model





## *Building Community Supports for Diabetes Care*



**Demonstrating and evaluating programs to promote self management of diabetes through clinic-community partnerships**



# *Tools for building clinic-community partnerships to support chronic disease control and prevention*

- Framework
- Checklists
  - Partnership
  - Organizational capacity
  - Intermediate outcomes
  - Long term outcomes
- Taking Action-Making Improvements

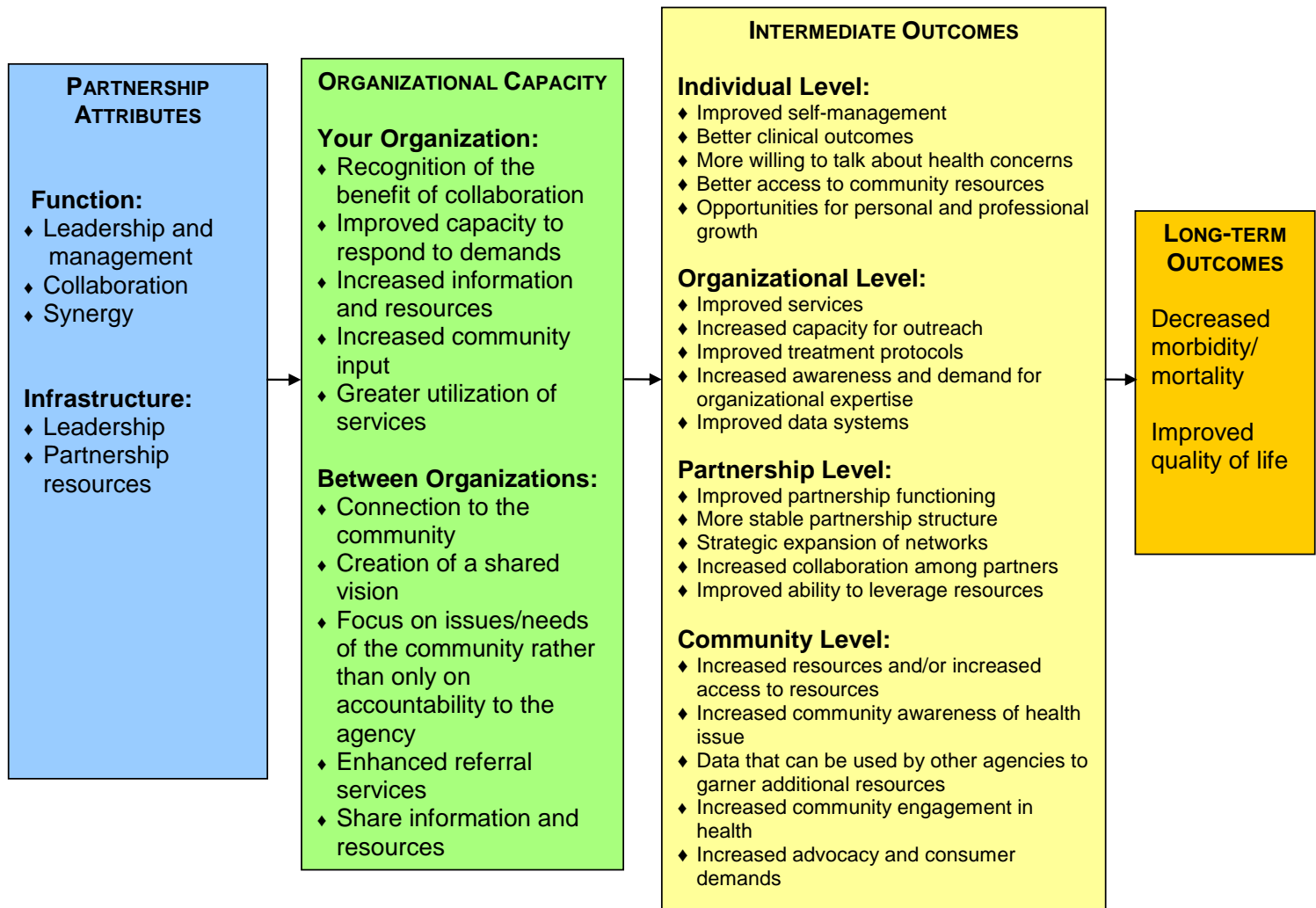


# *The Framework*

- Created to explore the “value added” of partnerships to diabetes (or other chronic disease) self management outcomes
- Created by a workgroup consisting of BCS grantees, program staff and expert consultant
- Created through group processes over life of BCS project (Grantees funded 2003-2006)



## FRAMEWORK FOR BUILDING CLINIC-COMMUNITY PARTNERSHIPS TO SUPPORT CHRONIC DISEASE CONTROL AND PREVENTION





# *The Checklists*

- Relate to phases of partnership development depicted on framework
- History
  - Literature review
  - Focus groups
  - One on one interviews
  - Pilot test



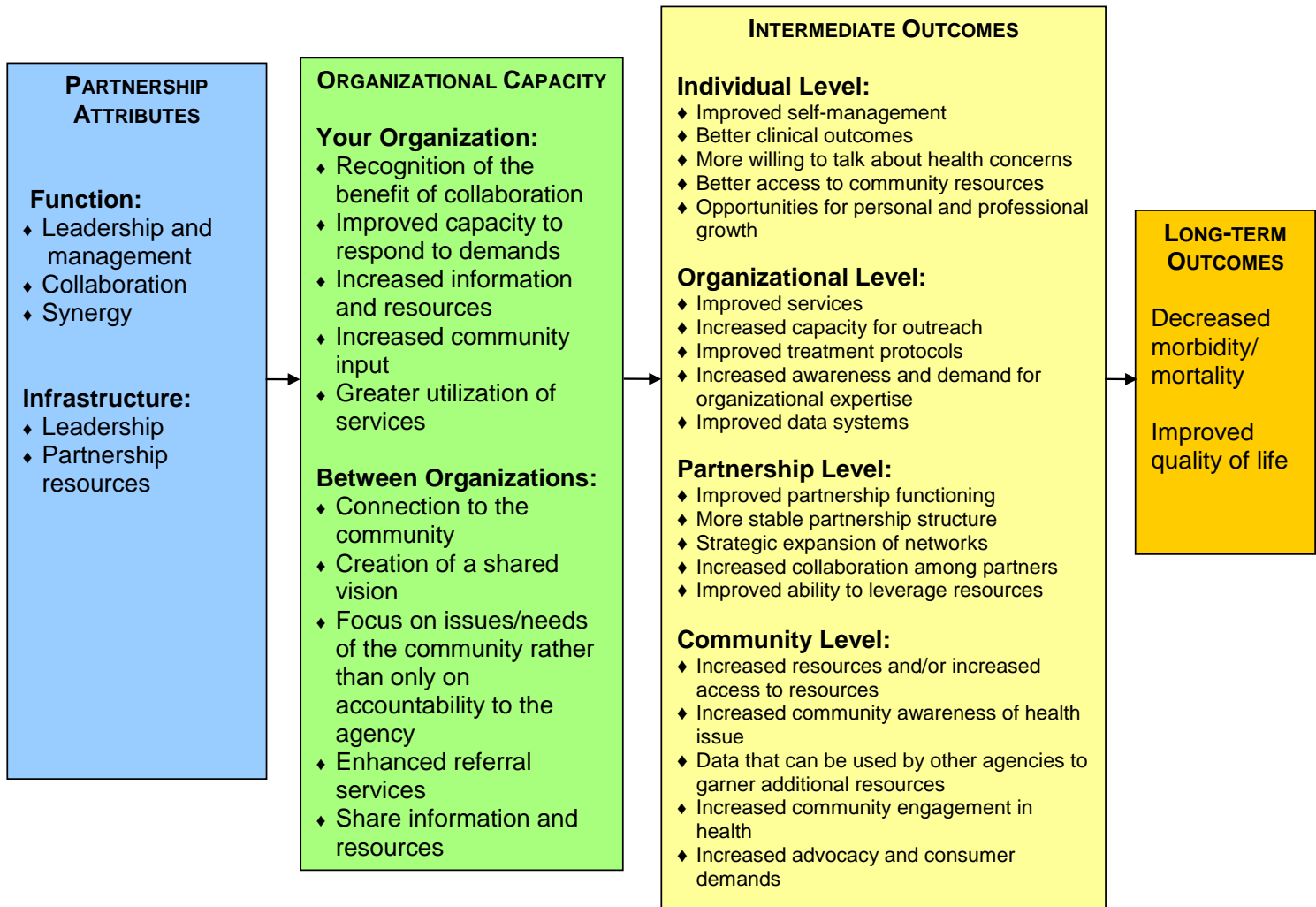


# *The Checklists*

- Purpose
  - Assess where the partnership is
  - Identify how the partnership can move forward
  
- Structure
  - Perception
  - Extent of agreement
  - Satisfaction



## FRAMEWORK FOR BUILDING CLINIC-COMMUNITY PARTNERSHIPS TO SUPPORT CHRONIC DISEASE CONTROL AND PREVENTION





# *Checklists – Partnership Attributes*

- Partnership function
  - Leadership and management
    - Communication methods
    - Well coordinated activities
    - An environment that fosters respect and trust
  - Collaboration
    - Processes to establish common goals and objectives
    - Processes that allow all partners to participate and influence decision-making
  - Synergy
    - Working together

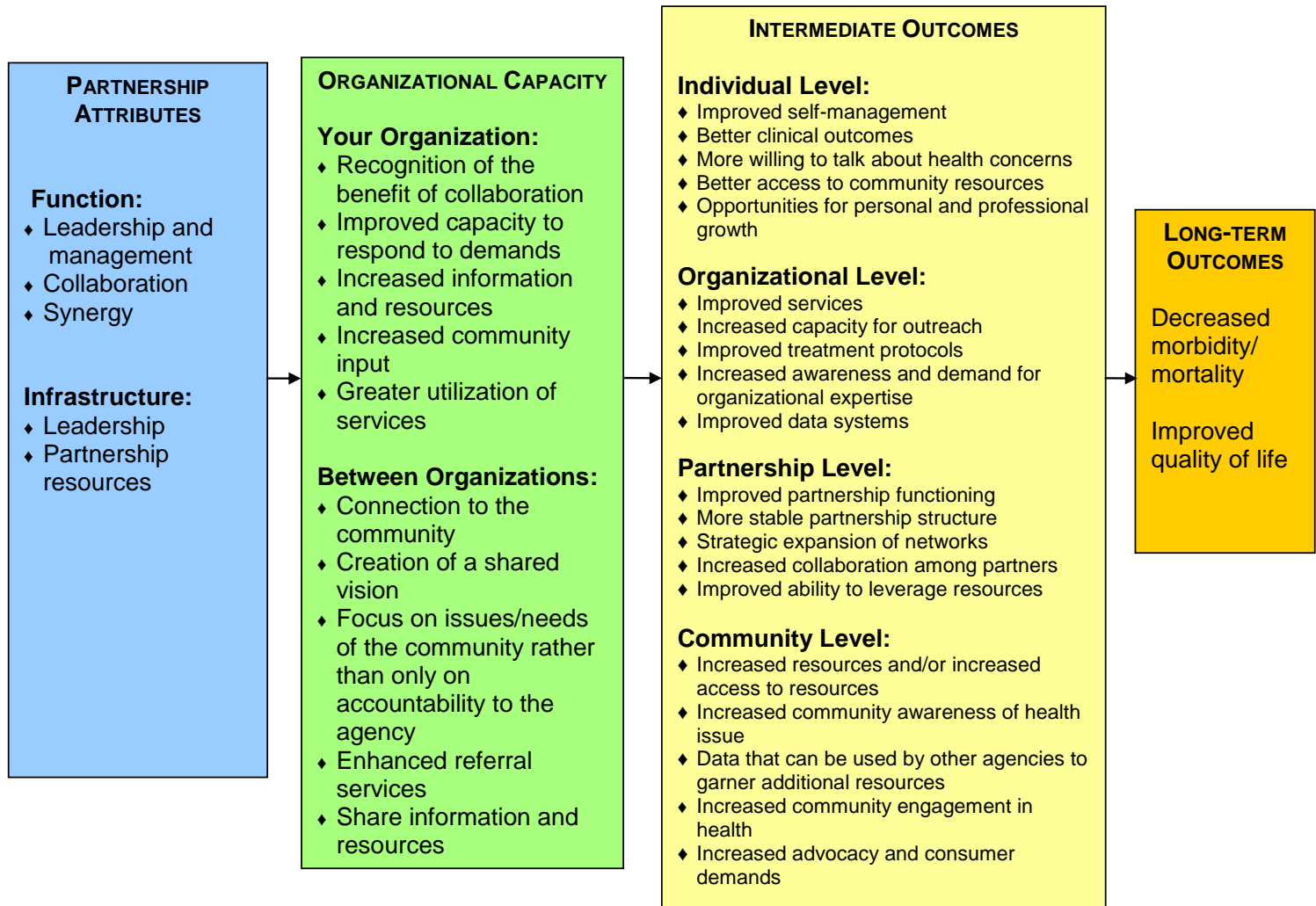


# *Checklists – Partnership Attributes*

- Partnership infrastructure
  - Leadership
    - Formal with defined roles and responsibilities
    - Leadership is shared
  - Partnership resources
    - Dedicated staff
    - Tangible and intangible resources
    - All partners are able to use resources



## FRAMEWORK FOR BUILDING CLINIC-COMMUNITY PARTNERSHIPS TO SUPPORT CHRONIC DISEASE CONTROL AND PREVENTION



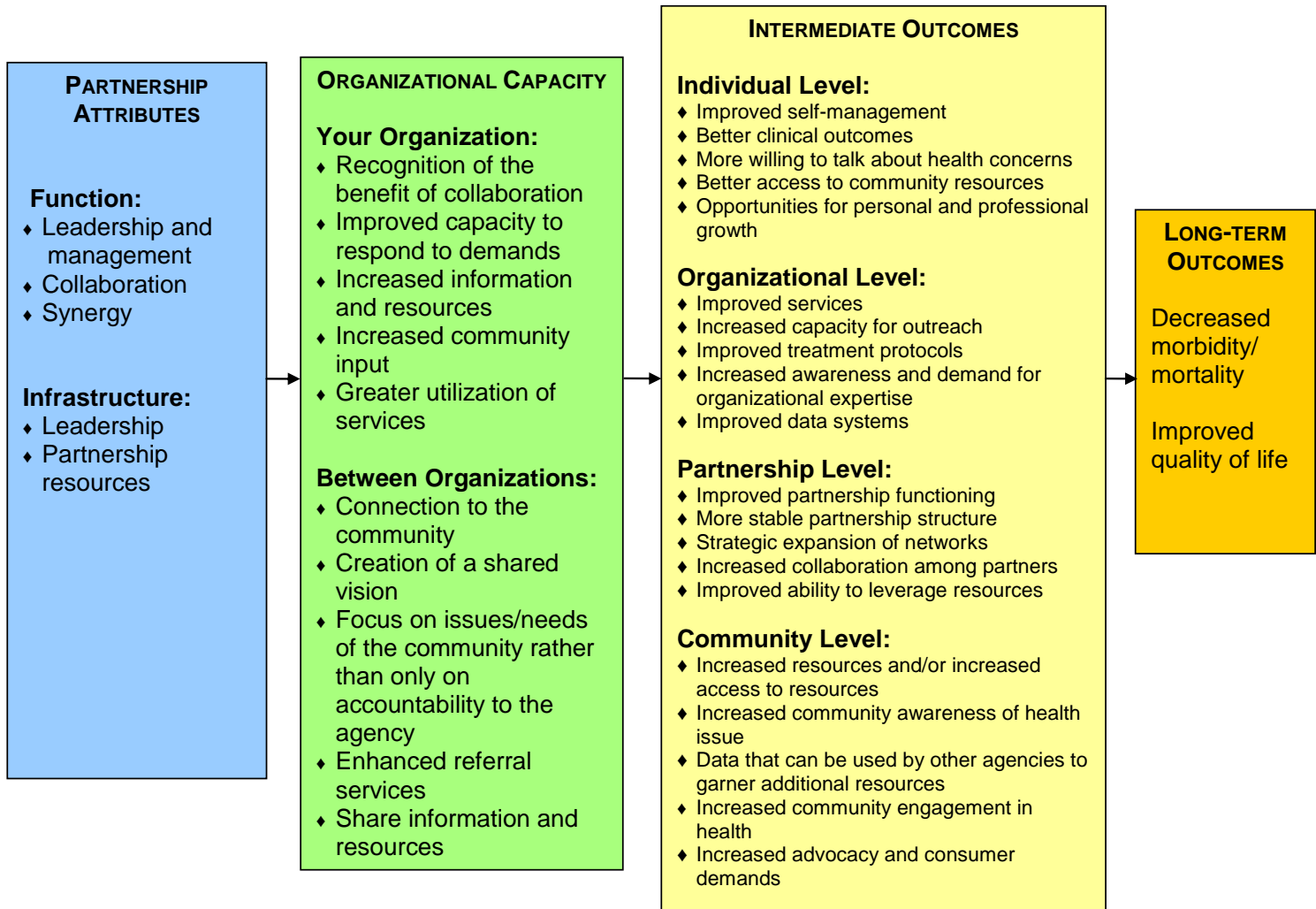


# *Checklists – Organizational capacity*

- Your organization's capacity
  - Benefit
  - Enhance abilities and skills
  - Increase referrals and services
- Capacity between partner organizations
  - Increase connectedness to community
  - Shared vision
  - Formalized systems



## FRAMEWORK FOR BUILDING CLINIC-COMMUNITY PARTNERSHIPS TO SUPPORT CHRONIC DISEASE CONTROL AND PREVENTION





# *Checklists – Intermediate Outcomes*

- Individual level outcomes
  - Improved behaviors
  - Improved outcomes
  - Improved knowledge
- Organizational level outcomes
  - Increased organizational support
  - Increased access to services
  - Improved treatment protocols





# *Checklists – Intermediate Outcomes*

- Partnership level outcomes
  - Increased trust
  - Improved conflict resolution
  - Increased likelihood partnership sustainability
- Community level outcomes
  - More information, services and programs
  - Access to data
  - Increased access to environments that support healthy behaviors
  - Creation of local and state policies



# *Taking Action – Making Improvements*

- Program improvement
- Helps ensure consensus on issue of focus for improvement
- Promotes accountability



# *Conclusions*

- Clinic-community partnership have the potential to enhance resources and supports for chronic disease prevention and care
- The tools can help
  - provide a way to assess partnership progress
  - help identify opportunities to work together to improve programs and services
  - increase the ability of the partnership to affect positive changes in health



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[www.diabetesinitiative.org](http://www.diabetesinitiative.org)

Available at

<http://diabetesinitiative.org/lessons/tools.html>



# The 14 Sites of the RWJF Diabetes Initiative

